

Empower Your Managers

Free up your managers to lead, innovate, and grow —while we handle employee scheduling.

Retail | Healthcare | Facility Management |
Manufacturing | Hospitality | Shift-Based Operations



ICRON WFM is an AI-driven employee scheduling solution that brings precision, efficiency, and flexibility to shift-based organizations.

From predicting labor demand to adapting to last-minute changes, ICRON WFM makes employee scheduling effortless—freeing you to focus on growth.

How we do it: Powered by ICRON’s Decision Intelligence Platform, ICRON WFM leverages AI, machine learning, optimization, and heuristics to transform complex labor and operational data into optimized, compliant, and effective schedules—delivering results far beyond what manual processes can achieve.

WHAT WE DELIVER: THE ICRON WFM VALUE CHAIN



CORE FUNCTIONS

Employee Scheduling: Automatically generate optimized shift schedules that ensure balanced staffing, compliance, and service quality.

Workload Management: Use data-driven labor forecasting to match staffing levels to real-time demand.

Task Assignment: Automatically embed and prioritize essential tasks within shift plans to ensure optimal service levels and effective resource use.

Attendance Tracking: Monitor clock-in and clock-out times, quickly address disruptions, and prevent over- or understaffing.

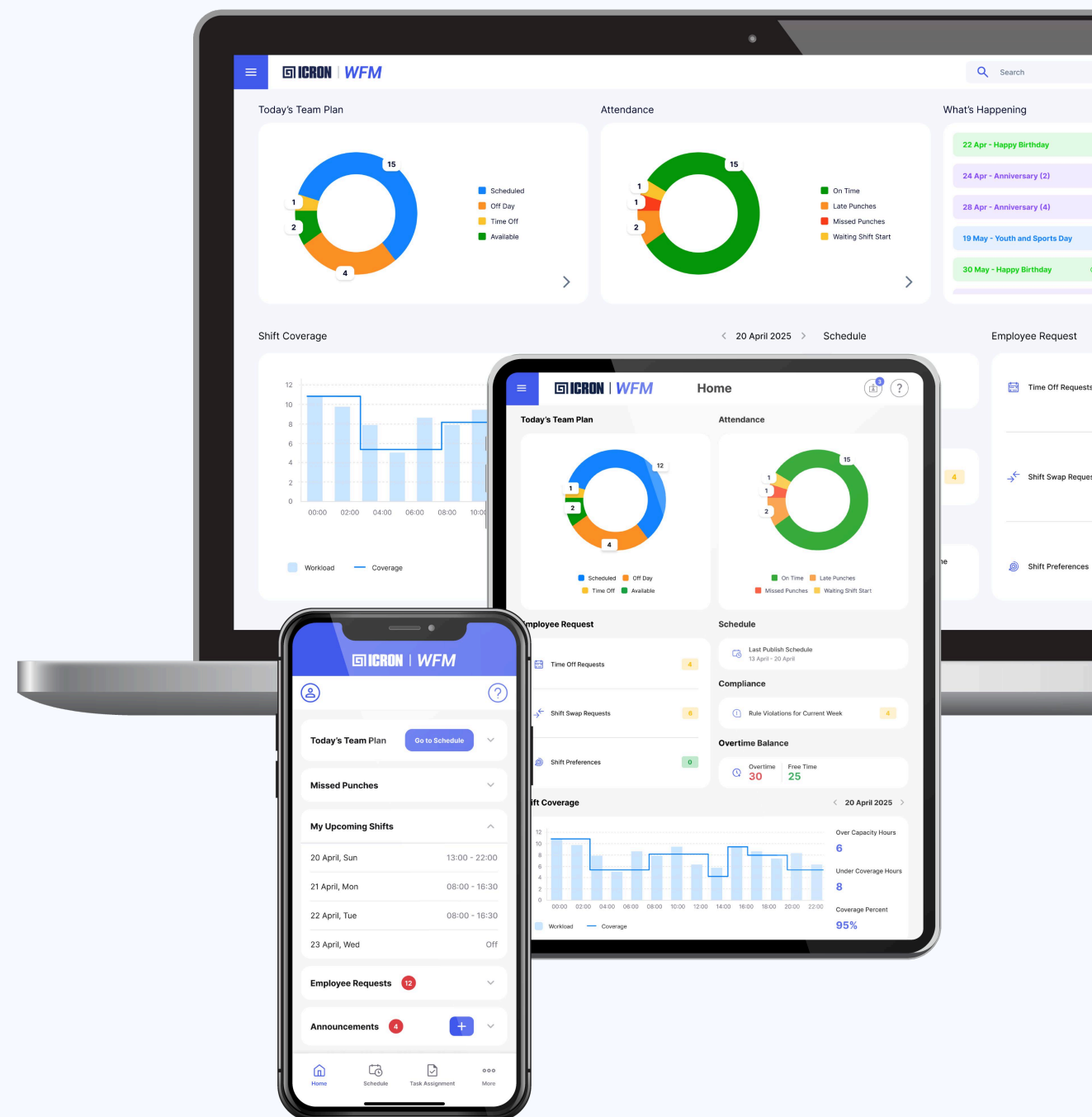
Dynamic Rule Management: Set custom scheduling rules by department, role, and contract types to ensure to fair, compliant planning of shifts, rest periods, consecutive workdays, tasks, off-times, overtime, and more.

Compliance & Fairness: Automatically align schedules with labor laws, regulations, and company policies with built-in checks.

Reporting & Analytics: Gain insights into labor metrics, optimization, compliance, fairness, employee wellness, and productivity.

Self-Service Mobile App: Connect your team on a user-friendly app to manage shift swaps, time off requests, shift preferences, and real-time updates.

Integrations: Seamlessly connect with payroll, ERP, HRIS, T&A, and more—no coding required.



SMARTER SCHEDULING WITH STRONGER OUTCOMES

Today, data-driven workforce management is a system of differentiation and transformation. With ICRON WFM, you’re not just managing every shift effectively; you’re revolutionizing your workforce strategy.

Operational Gains

- Optimized resource use
- Cost savings
- Seamless compliance and fairness
- Higher service levels
- Increased productivity

Strategic Benefits

- Empowered managers
- Increased employee engagement
- Improved decision-making
- Operational excellence and resilience
- Maximized profitability

ICRON WFM Benefits the Stakeholders Collectively



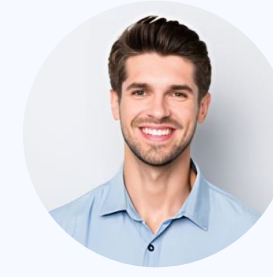
Department Head
Achieve Operational Excellence

- Track key performance metrics, including employee utilization, productivity, cost efficiency, service levels, overtime, attendance, absence ratio, compliance, and fairness.
- View schedules across teams.
- Make data-driven short-term and seasonal staffing decisions.
- Minimize staffing gaps by reallocating resources:
 - Adjust work locations
 - Manage short-term transfers and staff-sharing.



Manager / Planner
Optimize Scheduling Efficiency

- Automatically generate optimal shift plans.
- Set flexible scheduling rules for roles, contract types, and departments.
- Respond instantly to absenteeism or workload changes.
- Monitor schedule adherence and report working times.
- Ensure compliance with labor regulations and rules with built-in checks.
- Handle employee requests from a single mobile app.
- Optimize overtime and labor costs.



Employee
Own Every Shift

- Manage work-life balance with the mobile app.
- View shift plans for yourself and your team.
- Get instant notifications for updates and announcements.
- Manage shift preferences.
- Submit shift swap requests.
- Request time-off.
- Enjoy fair shift distribution with more visibility and control.

Let's Work Together

Basic

Professional

Enterprise

Scheduling

| | | | |
|-----------------------------------|---|---|---|
| Manual shift and break scheduling | ✓ | ✓ | ✓ |
| Absence management | ✓ | ✓ | ✓ |
| Compliance checking | ✓ | ✓ | ✓ |
| Auto schedule shifts and breaks | | ✓ | ✓ |
| Manage overtime policies | | ✓ | ✓ |
| Overtime equalization | | ✓ | ✓ |
| Multi site shift scheduling | | | ✓ |
| Pool-resource management | | | ✓ |
| Build shift patterns | | | ✓ |
| Team scheduling | | | ✓ |
| Multi skill shift scheduling | | | ✓ |

Attendance Tracking

| | | | |
|--|---|---|---|
| Time sheet visibility | ✓ | ✓ | ✓ |
| Attendance policy compliance | ✓ | ✓ | ✓ |
| Export shift plan with attendance data | | ✓ | ✓ |

Workload Management

| | | | |
|---------------------------------|---|---|---|
| Manual workload data management | ✓ | ✓ | ✓ |
| Create weekly patterns | ✓ | ✓ | ✓ |
| Event tracking | | ✓ | ✓ |
| Auto generate workload data | | | ✓ |

Task Assignment (Add-On Function)

| | | | |
|---|---|---|---|
| Manual task assignment | ✓ | ✓ | ✓ |
| Auto assign tasks | | ✓ | ✓ |
| Multi-skill task assignment (qualification based) | | | ✓ |

ICRON is a global provider in planning and optimization solutions, empowering enterprises to reach their full potential with AI-driven decision-making. Our proven, flexible, end-to-end platform turns complex challenges into optimized decisions, even in the most demanding business environments.

Every company's decision-making, planning, and optimization challenges are uniquely complex—but there is a single, simple solution: ICRON.



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